

## Additional Information, Help & Contact

There are many more useful functionalities in Ecom you may want to use. Watch our **videos** at:  
<https://eurofinsgenomics.eu/en/eurofins-genomics/help-center/video-tutorials/>

Detailed information about our services can be found on our website:

- TubeSeq Service:  
<https://eurofinsgenomics.eu/en/custom-dna-sequencing/eurofins-services/tubeseq-service/>
- LightRun Tube:  
<https://eurofinsgenomics.eu/en/custom-dna-sequencing/gatc-services/lightrun-tube/>

List of free Standard Primers you may need:

[https://eurofinsgenomics.eu/media/1611103/standardprimer\\_cons\\_new\\_092020.pdf](https://eurofinsgenomics.eu/media/1611103/standardprimer_cons_new_092020.pdf)

Free Sequencing Primer Design Tool for optimum sequencing primers:

<https://eurofinsgenomics.eu/en/ecom/tools/sequencing-primer-design/>

If you have further questions, directly contact your Eurofins Genomics Account Manager **Alexander Schild** via [AlexanderSchild@eurofins.com](mailto:AlexanderSchild@eurofins.com) or

**contact our Customer Support Team via phone +49 7531 81 60 68 or write an Email to [support-eu@eurofins.com](mailto:support-eu@eurofins.com)**